

CITIZENS ADVICE BUREAU

What is it?

The CAB is a national organisation which gives confidential, impartial and independent advice. Each CAB is a registered charity relying on volunteers.

What does it provide?

Citizens Advice Bureaux help solve problems which are central to people's lives, including debt and consumer issues, benefits, housing, legal matters, employment, and family issues. Advisers can help fill out forms, write letters, negotiate with creditors and represent clients at court or tribunal.

Who for?

All residents of Somerset.

How to access the service

Ring the number of your local office, see details below. The main offices will also be able to give details of their local mobile service vehicles. If the caller is housebound, it may be possible to arrange a home visit in some areas.

Further information is available on their website.

www.citizensadvice.org.uk

How much does it cost?

The service is free.

Local addresses, contact names and telephone numbers

Somerset Coast

Bridgwater - The Lions, West Quay. Drop in times Mon – Fri 10am – 1pm. Telephone advice times 1pm – 4pm. Tel no: 01278 455236.

This number to be used for all outreach offices in the area.

Burnham-on-Sea, - Manor House, 15 Manor Road. Tues 10am – 1pm.

Cheddar - Cheddar Medical Centre, Roynon Way. Mon 9.30am – 12.30pm (1st and 3rd in the month)

Hamp – 1 Edinburgh Road, Bridgwater. Weds 9.30am – 2pm.

Highbridge - Alpha House, Market Street. Thurs 9.30am – 1pm.

West Somerset Advice Bureau - Market House Lane, Minehead.
Tel no: 01643 704624. 10am-3pm Mon, Tue, Thur, Fri, 10am-1pm Wed.

Dulverton and **Watchet** have weekly sessions.

Taunton Deane

Taunton - Sussex Lodge, 44 Station Road, Mon-Fri 10am-4pm, Sat 10am-12noon. Tel no: 01823 282235 **This number to be used for all outreach offices in the area.**

Halcon - The Link Centre, Outer Circle, Taunton, Tues 9am – 12 noon.

Priorswood – Priorswood Community Centre, Taunton, Thurs 9.45am-12.15pm.

Wellington - Bulford Medical Centre, Weds 10am-1.00pm.

Wiveliscombe – Wiveliscombe House, 3 The Square, Fri 10am – 1pm.

Mendip

Frome – 5 King Street, Mon, Weds & Fri 10am – 3.30pm, Tues 2pm – 7pm, Thurs 10am – 3.30pm. Tel no: 01373 465496.

Glastonbury – Mon & Thurs 10am – 4pm, Tues 10am – 1pm (appointments only) Tel no: 01458 837444.

Shepton Mallet - Tues, Thurs & Fri 10am – 1pm Tel no: 01749 343010.

Street – Crispin Community Centre, High Street, Tues, Weds 10am – 4pm, Fri 10am – 1pm. Tel no: 01458 448275.

Wells - Town Hall, Market Place, Mon, Weds 10am – 4pm, Fri 10am – 1pm Tel no: 01749 675677.

South Somerset

Yeovil - Petters House, Petters Way, Mon, Weds, Thurs (by appointment only), Fri 10am – 4pm, Tues 1pm – 4pm (plus evening by appointment only), Sat 10am – 12 noon. Tel no: 01935 421167. Home visits can be arranged for those unable to travel to the office.

Langport – Council Offices, Old Kelways, Langport. Drop in time Fridays 10am – 12pm.