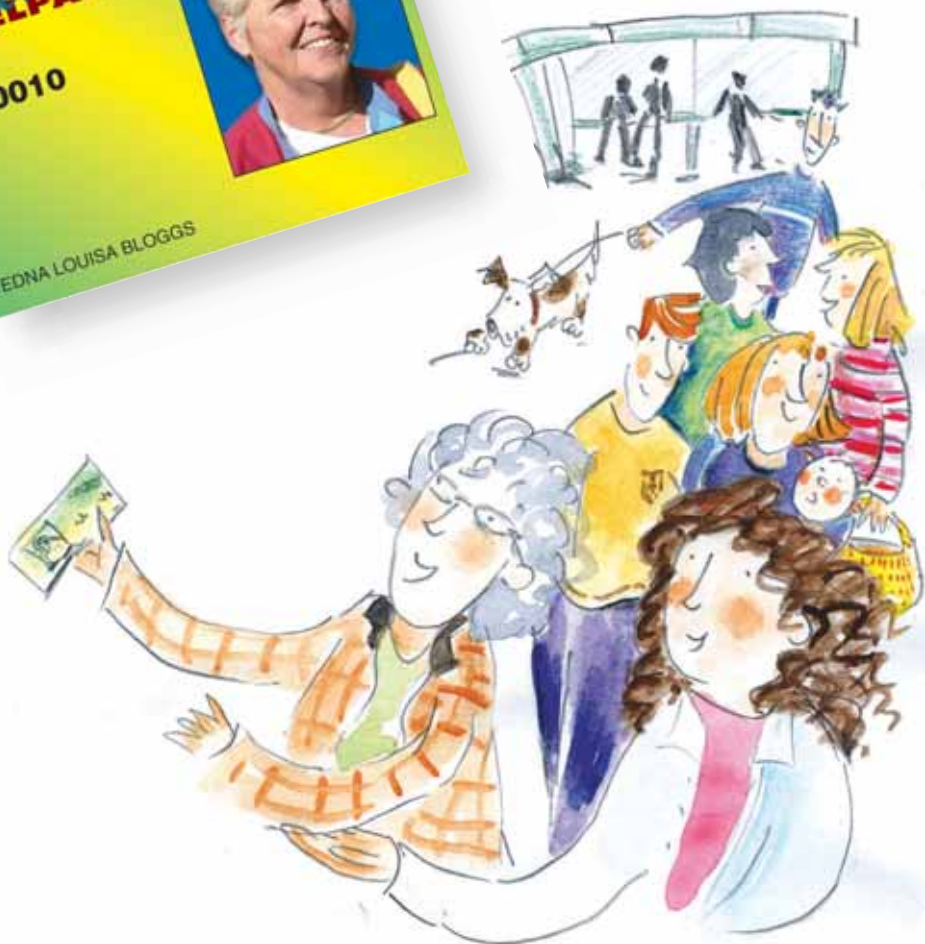


# Somerset TRAVELPASS



# *Somerset* **TRAVELPASS**

**The Somerset Travelpass scheme allows free travel on all local buses and some express bus services in Somerset.**

## **am I eligible?**

If you are a Somerset resident and are over 60 you are eligible for a Somerset Travelpass. You will also be eligible under 60 if you have a recognised disability under the transport act 2000 and/or are unable to drive on medical grounds.

If you are only able to travel on public transport with the help of a carer, you may be eligible for a Companion Travelpass. This would entitle you and your companion to free travel. If you are unsure whether you qualify you should contact your local Council – contact numbers are given in this leaflet.

## **how do I use it?**

You must present your pass to the driver of the bus and state clearly where you are going. The driver will then issue you with a ticket. Your pass is valid between 09.00 - 23.00 weekdays and all day at weekends and public holidays. Some operators in the County now allow travel before 09.00. If you are planning an unusual journey please contact the bus operator. If you are unsure about when you can use your Travelpass or the fares you should contact the Bus Operator.

## **where can I use it?**

You can use your pass for journeys, which start and/or finish within the boundaries of the County of Somerset. You should note that this is the current administrative County of

Somerset and does not mean those areas now administered by North Somerset and Bath and North East Somerset Councils.

### **is the pass valid on trains?**

No - the Somerset Travelpass scheme does not allow any discount on rail fares although you may be eligible for a senior citizens or young persons railcard, details of which should be obtained from your nearest rail station.

### **community transport**

For information on Community Transport please contact your local provider or ring 0845 345 9155 for a leaflet.

### **does the pass cost anything?**

No – The Somerset Travelpass scheme is free to join.

### **what happens if I lose it?**

You should report the loss to your local Council (contact numbers are given in this leaflet). You will be sent a lost pass form to complete and you will be charged for a replacement.

### **how do I apply?**

Please complete the attached application form and return it to the address given with photocopies of:-

- ✓ proof of the grounds on which you are applying i.e.  
age  
disability
- ✓ proof of residence, i.e.  
a utility bill
- ✓ and an original passport style photograph

Original documents are sent at your own risk, but we will endeavour to return them with your pass. However we accept no responsibility for lost documents.

If you are a Taunton Deane Resident and are unable to use Public Transport you may be entitled to apply for Travel Vouchers. In which case please contact the Passenger Transport Group on 01823 355307.

If you are a current pass holder you need not reapply.

### **what happens if I move or no longer want the pass?**

You should inform the local Council if you move address or do not want to have the pass. If you move within Somerset your pass will remain valid and you will not need to apply again, however you must inform your local Council of the change of address in order that you automatically receive a renewal notice.

### **what happens when the pass expires?**

Your pass will expire on the date shown on the pass. Before that date information about the renewal of the pass will automatically be posted to you. Therefore you need to keep your local Council informed of any changes of address.



South Somerset  
Tel: 01935 462235



Somerset  
County Council  
Tel: 0845 345 9155



Sedgemoor  
Tel: 0845 4082540



West Somerset  
Tel: 01643 703704



Taunton Deane  
Tel: 0845 3459155



Mendip  
Tel: 0845 3459155



## **Conditions of Issue and Use**

**The Somerset Travelpass scheme is administered by Somerset County Council on behalf of the participating Borough and District Councils.**

- If you are eligible to receive a Somerset Travelpass free of charge under the provisions of the Transport Act 2000 and apply for a Somerset Travelpass in fulfillment of this entitlement, you will not be entitled to receive any other concession from your District or Borough Council other than at their discretion; Your Somerset Travelpass is only valid on participating operators' services for journeys within Somerset and those starting or finishing within Somerset but not involving a change of bus outside the combined area;
- Your Somerset Travelpass must be shown to the driver on every journey in order to obtain the concession due and you are subject to the normal conditions of carriage and passenger regulations of the operators of those services on which you travel;
- Your Somerset Travelpass cannot be used to purchase Season, Express Coach, Excursion or other similar tickets or unless informed otherwise be used to buy tickets for use on Railway Services;
- Your Somerset Travelpass is rendered void if it is altered or defaced in any way. It is for your personal use only – it must not be used by any other person and is not transferable;

- Your Somerset Travelpass remains the property of the District or Borough Council that issued it and must be surrendered to that District or Borough Council or their representative on demand;
- Lost or damaged Somerset Travelpasses will be replaced by the District or Borough Council that issued them, and a replacement charge will apply;
- You accept that when you use your Somerset Travelpass neither the District and Borough Councils nor their agents and/or contractors (other than bus operators) shall be liable for any loss or damage arising directly or indirectly when using a bus operator's services;

**Please return to the relevant council office:-**

**Taunton Deane Borough Council & Mendip District Council**

Transporting Somerset, Somerset County Council  
County Hall, Taunton, Somerset. TA1 4DY

**South Somerset District Council**

The Council Offices, Brympton Way, Yeovil. BA20 2HT

**Sedgemoor District Council**

Bridgwater House , King Square, Bridgwater. TA6 3AR

**West Somerset District Council**

Council Offices, 20 Fore Street, Williton. TA4 4QA



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## Application Form

**Please complete in block capitals**

Mr/Mrs/Miss/Ms\* .....

\*Delete as appropriate

First name.....

Surname .....

Date of birth .....

Permanent Address

.....

.....

.....

Post code .....

Phone No .....

I am over 60 years old and would like a Somerset  
TravelPass

I am disabled and would like a Somerset TravelPass  
(If you are unsure if you qualify please contact your local  
council)

(Please give further details overleaf)

I am unable to travel on my own and require my pass to  
have a Companion element and I am in receipt of higher  
rate mobility allowance or attendance allowance

You must enclose all of the following proof - failure to do this will lead to delays

- Recent passport style photograph
- Copy** of proof of age
- Copy** of proof of residency
- Copy** of proof of eligibility

Please write name and date of birth on reverse of photo

Please note:- Original documents are sent at your own risk, Somerset County Council will not accept responsibility for any losses.

### DISCLAIMER

**I can confirm that the information given on this form is to my knowledge true and correct. I am a permanent resident in the County of Somerset and my council tax is paid to one of the participating councils.**

Signature of applicant;

.....

### Disability

*Complete only if claiming on medical grounds*

Please give brief details of your medical disability enclosing copies of either medical registration certificates (e.g. partially sighted, disabled), mobility component medical benefits (e.g. disability living allowance) or something official to show you have a medical disability in support of your application.

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Please turn over for disability guidance →



# Application Form guidance notes

In order to qualify for a Somerset TravelPass on grounds of disability one of the categories below must apply to you.

- a) Blind or partially sighted
- b) Profoundly or severely deaf
- c) With out speech
- d) Long term inability to walk
- e) Does not have arms or has long-term loss of the use of both arms.
- f) Pre adulthood long term learning disabilities.
- g) I would be refused a driving licence on grounds of physical fitness.

We will require proof of your disability, this can be in the form of a copy of your DWP Disability Living Allowance (DLA) or copy of your DWP Attendance Allowance (AA).

To find out if you might qualify answer the following questions:

Are you or is the applicant under 16    Complete Question 1  
Are you or is the applicant over 16    Complete Question 2

1. Is the applicant in receipt of DLA at a minimum of lower rate mobility and lower rate care or above.    Yes / No\*  
If yes you should qualify for a standard travelpass.  
Please attach copy of DLA. Should you require the companion element please complete question 3.
2. Is the applicant in receipt of
  - a) DLA at lower rate mobility and middle rate care or above.    Yes / No\*
  - If yes you should qualify for a standard travelpass.
  - b) In receipt of Attendance Allowance    Yes / No\*

Continued over →

If yes you should qualify for a standard travel pass.

c) If you require the companion element please complete question 3.

3. Is the applicant in receipt of DLA at higher rate mobility, or do they receive an attendance Allowance. Yes / No\*  
If yes you should qualify for a companion travel pass.  
Please attach copy of DLA or AA.

\* delete as necessary.

## What is your ethnic group?

### White

British  Any other White

### Black or Black British

African  Caribbean  Any other Black

### Mixed

White & Black Caribbean  White & Black African   
White & Asian  Any other Mixed

### Asian or Asian British

Indian  Pakistani  Bangladeshi   
Any other Mixed

### Chinese or other ethnic group

Chinese  Any other

### Romany, Gypsy or Traveller

Romany  Gypsy  Traveller of Irish Heritage   
Traveller of European Heritage   
Traveller of Other Heritage  If other