

What to do in an Emergency

Essential information for when a carer becomes unavailable at short notice.



If you are at all concerned about what to do if you as a Carer are not going to be able to care for the person you look after, please call us on 0800 31 68 600.

You could attach this sheet to GP notes for the carer and cared for, position it on or near the fridge for others, such as friends, family, microproviders or paramedics. If you have one, attach to your medical care plan.

If you know that there is a time period that you won't be able to continue in your caring role, such as for a planned medical procedure, and have no-one who can support you, phone 0300 123 2224 to reach the duty team at Somerset Direct and ask for temporary emergency respite.

Name of Cared for: _____

Name and contact details of main carer _____

Keysafe code or key holder _____

Name and contact details of available family members _____

Diagnosis / condition requiring care _____

Medication and times of day/ dosage _____

Care usually provided by the carer eg wash dress in the morning _____

Notes for interim carer eg cared for's particular likes and dislikes, routines or needs/allergies, things to watch out for

Doctor's surgery/ ongoing treatment _____

Care usually provided by others (list of care agencies or care provided by carer and day care at a care home)

Carers preferences in an emergency eg preferred care home or provider _____

Correct as written on _____