

01 October 2017

Care Quality Commission (CQC)

CQC make sure hospitals, care homes, dental and GP surgeries and all other care services in England provide people with safe, effective, compassionate and high-quality care, and encourage them to make improvements.

They do this by Monitoring, inspecting and regulating care services to make sure that they continue to meet the standards, protecting the rights of vulnerable people, including those whose rights are restricted under the Mental Health Act. Listening to and acting on your experiences, and many more.

The public are able to visit the website <http://www.cqc.org.uk/> and look at different care providers, to review their ratings. You can leave a personal review yourself, if you've had experience with any of the providers.

All inspections are unannounced unless there is a good reason for them to let the service know they are coming.

If you're looking for a certain care home, care provider or any of the above and want more information on its inspections please visit <http://www.cqc.org.uk/> or call **03000 616161**.

Opening hours: Monday to Friday, 8.30am to 5:30pm.



In Partnership with:

